



CGNET's Non-Stop Services Protects Data Assets

Are you concerned about protecting critical business data, providing continuous access to your organization's website, and maintaining email throughput? You don't have to anymore. This is true whether the problem is caused by routine operator error or application failure, which accounts for 80% of all downtime according to the Gartner Group, or by the more headline-grabbing natural disaster or infrastructure failure. Now your organization can have a reliable and cost-effective alternative to its primary access to e-mail, data, and hosting of your public web presence.

Keep Going!

CGNET Non-Stop Services provides a range of managed continuous backup and automatic recovery services at very affordable prices. In many cases, the cost is only a fraction of what you may have paid just a few years ago. CGNET Non-Stop Services combines our reliable 24/7 remote server hosting, implementation consulting and network management with your choice of on-line backup and recovery services or an on-site network appliance. These choices allow you to protect your organization with business continuity solutions either at your site, or at CGNET's network operations center and collocation facility.

Proven Reliability

With CGNET's Non-Stop Services your email server, database management system, file server or Web site will be continuously backed up across the internet to a virtual replica server at CGNET's network operations center in Menlo Park, California. Unlike other backup solutions, the ability of the replica server to restore your services is constantly tested, so that we know it will always work. If a protected server ever fails, service is immediately transferred to the replica server. CGNET also immediately begins operations to repair your master server and will notify you of the incident because you otherwise might not be aware of any disruption of service. Your users experience uninterrupted service, 24/7/365.

Customer Experience

"Conservation International has implemented CGNET's Non-Stop Services in anticipation of our headquarters relocation, allowing us to feel confident that our world-wide users will be able to access our Microsoft Exchange email without any interruption. CGNET's consulting services were also very valuable in planning and implementing the transition."

**Alberto Lora, Senior
Director IT Operations,
Conservation International**



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A Range of Choices

While online backup provides complete failover to a different site, some customers may desire more affordable business continuity for Microsoft Exchange. With the CGNET Mail Appliance, based on technology from Teneros, you can maintain, upgrade or recover from your primary Exchange server outage without disrupting your organization's email delivery. And since it is an appliance, there is minimal set-up involved. Please check with us for discounted pricing options available to non-profit organizations.

Other Email Services

Whether you need a few hosted mailboxes or a fully managed Exchange Server, CGNET is able to meet your needs. We also offer archiving services, industrial strength anti-virus and anti-spam filtering featuring Symantec's latest ISP products, and virtualization of your server to both increase reliability and reduce restore time. We specialize in extending the reach of global clients, who have users in geographically challenging areas where there is minimal network infrastructure.

CGNET's Superior Support

With your replica server at CGNET, you get business continuity safe from local disasters. Our access to high-speed Internet backbones guarantees excellent bandwidth. CGNET also provides 24/7/365 management and around-the-clock technical support. CGNET's consulting personnel will help you plan for and implement Non-Stop Services. CGNET will configure any replica servers, using virtual machines and your software, acquired at nonprofit rates, to minimize costs.

For 23 years, CGNET has been helping nonprofit organizations run their network and messaging systems, with an emphasis on quality, value, reliability and responsiveness. We work to earn our client's trust by understanding your organizational imperatives. CGNET has a remarkable retention record, with many clients working with us for more than a decade.

A Comprehensive Dynamic Backup Solution

CGNET Non-Stop Services allow IT management to schedule routine maintenance on your servers without disrupting service. The server can be transferred manually to the backup, so that updates, patches and other routine tasks no longer require any downtime.

CGNET Non-Stop Services also feature:

- Data rewind technology for instant roll-back to previously stored consistent states, in the event of data corruption
- Easy to use, GUI-based, centralized management from any remote site
- A highly resilient network protocol, which protects against connection losses and optimizes low-speed links
- A highly scalable architecture, to start small and expand as you grow