

CGNET eMail Vault

CGNET eMail Vault Makes Message Archiving Easy

CGNET eMail Vault is the economical, reliable, easy-to-use message archiving solution. Based on Quest Software's award-winning Archive Manager, it enables email to become a true asset for the organization by capturing, indexing and storing messaging data, for mailbox management, compliance and knowledge sharing.

The Challenge

Today, more than ever, nonprofits must demonstrate their accountability. The Sarbanes-Oxley Act, for example, requires nonprofits to have document retention policies that can be monitored and justified. Enforcing these policies effectively means having an efficient system to keep track of email. Beyond compliance and litigation, the volume and usefulness of email today requires storing messages economically and being able to retrieve them on demand.

Mailbox Management

CGNET eMail Vault provides a solution to store critical organizational information-which may be invaluable in the future. CGNET eMail Vault's true single-instance storage controls data volumes and reduces the cost of storage management.

Compliance and eDiscovery

With CGNET eMail Vault, organizations can quickly produce evidence for audits, investigations and litigation. CGNET eMail Vault allows you to find and retrieve data in minutes, by enabling you to visually zero-in on specific content. You can set granular permissions to retrieve items from particular mailboxes, or across the entire archive, and can perform fast searches based on sender, recipient, date, subject, message keyword or attachment keyword. Retention rules can be configured to control the data that is retained in the archive. CGNET eMail Vault helps reduce overall risk for your organization, by consolidating distributed data, including messages contained in personal folder files (.PST). It also allows you to backfill the archive with historical data from current mailboxes.

CGNET's Superior Support

CGNET provides 24/7/365 management and around-the-clock technical support. CGNET's consulting personnel will help you plan for and implement CGNET eMail Vault.

For 23 years, CGNET has been helping nonprofit organizations run their network and messaging systems, with an emphasis on quality, value, reliability and responsiveness. We work to earn our client's trust by understanding your organizational imperatives. CGNET has a remarkable retention record, with many clients working with us for more than a decade.



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Integration and Collaboration

CGNET eMail Vault facilitates the sharing of organizational knowledge that is locked up in e-mail, improving the productivity and increasing the effectiveness of your organization. CGNET eMail Vault provides flexible access rights to e-mail, delivering virtual views of archived messages for easy collaboration, and allowing easy integration with external systems so that information can be leveraged by other business processes and business systems. CGNET eMail Vault's Application Program Interface (API) makes it easy to access the information residing in the archive.

CGNET eMail Vault Key Features and Benefits

ZeroIMPACT™ Archiving: CGNET eMail Vault captures and indexes, new and historical, messaging data transparently to end users.

Easy Deployment: CGNET eMail Vault is simple to deploy, and does not require software to be installed on the end user's client PCs or on the e-mail server.

100% Web-Based User Interface: Users can access messages from anywhere, see message detail and add comments and tags to stored items.

Compliance Support: Message integrity is assured, while multiple tools enable investigations to be managed. Retention rules control the data, which is retained in the store, helping achieve compliance requirements.

Comprehensive Data Discovery: CGNET eMail Vault allows organizations to easily discover and retrieve data by providing robust searching and reporting tools.

Single-instance Storage: CGNET eMail Vault stores a single copy of all messages and attachments, reducing the space needed to store messaging data.

Improved Performance and Stability: CGNET eMail Vault reduces the storage volume of messaging data and the load on your messaging servers.

Line of Business Integration: CGNET eMail Vault easily integrates with external systems, including Customer Relationship Management (CRM) systems and Web portals, such as SharePoint, so that information can be leveraged by other business processes and business systems.

Offline Access to Archived E-mail: CGNET eMail Vault enables selected users to access their archived e-mail messages offline, ensuring mobile and remote users can access their e-mail when they are not connected to the CGNET eMail Vault server.

Mobile Access to Archived E-mail: CGNET eMail Vault allows users, who are using a Microsoft Windows Mobile 5 or BlackBerry device, to get access to their archived data.